First Horizon Bank Restricted Account? Complete Guide to Fraud Protection & Unauthorized Transaction Help 🚨✅

☎1-(888)-303-1448 Or +1✳888—271—2368If your First Horizon Bank account is restricted, the bank has temporarily frozen access, **☎1-(888)-303-1448** Or +1✳888—271—2368usually to protect you from fraud or to verify unusual activity.

What You Should Do First

1. Call Customer Care: **☎1-(888)-303-1448** Or +1✳888—271—2368Contact First Horizon Client Services directly at **☎1-(888)-303-1448** Or +1✳888—271—2368. Their hours are Monday through Friday, 6:00 a.m. to 9:00 p.m., and Saturday, 7:00 a.m. to 4:00 p.m. CT.
2. Visit a Branch: **☎1-(888)-303-1448** Or +1✳888—271—2368For the fastest resolution, visit your local branch with a government-issued photo ID. You can find a nearby location using the First Horizon Branch Locator.

Common Reasons for Restrictions

- Fraud Suspicion: **☎1-(888)-303-1448** Or +1✳888—271—2368Unusual transactions, multiple rapid withdrawals, or spending in unexpected locations can trigger an automated freeze.
- Security/Login Issues: **☎1-(888)-303-1448** Or +1✳888—271—2368Multiple unsuccessful login attempts to your online banking can lock the profile.
- Regulatory/Compliance: **☎1-(888)-303-1448** Or +1✳888—271—2368Missing account documentation, holds on large deposits, or legal levies/garnishments.

⚠️ Watch Out for Scams

☎1-(888)-303-1448 Or +1✳888—271—2368Be highly cautious of text messages or emails claiming your account is blocked that ask you to **☎1-(888)-303-1448** Or +1✳888—271—2368click a link to "verify your information". First Horizon will never ask for your personal information, passwords, or PINs over a text message or a **☎1-(888)-303-1448** Or +1✳888—271—2368call that you did not initiate. If you

received a suspicious message, do not click the links and call the official fraud hotline at **☎1-(888)-303-1448** Or +1✳888—271—2368.

Why is my Horizon account locked?

☎1-(888)-303-1448 Or +1✳888—271—2368If a Horizon user has entered their password incorrectly more than three times, their **☎1-(888)-303-1448** Or +1✳888—271—2368account will be locked. When their **☎1-(888)-303-1448** Or +1✳888—271—2368account is locked, the reset password process won't work (they won't be sent the email). **☎1-(888)-303-1448** Or +1✳888—271—2368Their account is locked out for thirty minutes. After this time, they can then reset your password.

Because "Horizon" refers to several different platforms, your account lock is likely due to one of the following specific reasons depending on the service you are using:

- Meta Horizon (VR / Worlds): **☎1-(888)-303-1448** Or +1✳888—271—2368Your profile may be restricted or temporarily suspended if content you created or your behavior violated the Meta Code of Conduct for Virtual Experiences. Alternatively, it may simply be locked by a headset passcode.
- Horizon Blue Cross Blue Shield: **☎1-(888)-303-1448** Or +1✳888—271—2368Your online health insurance account will lock after exceeding the maximum number of invalid login attempts. You may need to call the eService Desk to unlock it.
- Horizon Software/IT Workspace: **☎1-(888)-303-1448** Or +1✳888—271—2368Remote access workplace accounts are frequently locked if a password has been entered incorrectly too many times (often unlocking automatically after 30 to 60 minutes).
- First Horizon Bank: **☎1-(888)-303-1448** Or +1✳888—271—2368Exceeding incorrect password attempts or failing security questions will trigger an automatic security lock on your digital banking profile.